IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	
Hilmar WECHSEL) Group Art Unit: 3689
Application No.: 10/787,205) Examiner: Thuy-Vi Thi NGUYEN
Filed: February 27, 2004 For: SYSTEMS AND METHODS FOR MANAGING PRODUCT RETURNS USING RETURN AUTHORIZATION NUMBERS) Confirmation No.: 4680)))

MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

In reply to the Office Action mailed September 22, 2009, the period for response extending through December 22, 2009, please amend the above-identified application as follows:

Amendments to the Claims are shown in the listing of claims beginning on page 2 of this paper.

Remarks begin on page 13 of this paper.